

**Location:**  
Kannapolis, NC

**Industry:**  
Education

**Solution:**  
iPrism Web Filter

*"Since the beginning of this process, iPrism has continued to meet our expectations as the total Internet filtering/blocking solution for Kannapolis City Schools. This fall, if budget allows, we will expand iPrism to filter the LANs in our elementary schools and totally eliminate software filtering problems from our memories!"*

**Brenda McComb**  
Instructional Technology  
Director Kannapolis City  
Schools

## Overview

Kannapolis City Schools is a small district in North Carolina with 5,050 students. They have an advanced cyber center and all of their students have access to computers and the Internet. Kannapolis City Schools needed an Internet filtering solution that would be easy to use and maintain by their limited IT staff and one with pricing that would keep them within budget. They also wanted a Web filter that would help them meet CIPA requirements.

## Challenge

Kannapolis City Schools used a competitive software product as its blocking/ filtering service for several years. Brenda McCombs, Instructional Technology Director for Kannapolis City Schools was less than happy with the results, even though it met the requirements of The Children's Internet Protection Act. That software package frustrated Brenda and her staff and didn't effectively filter many unacceptable web sites. While the students were happy they could beat the system to access porn and gaming sites, the staff was frustrated because they could not access web sites that they needed for their lesson plans. When Brenda attempted to unblock the sites, she was unsuccessful the majority of the time even though she was following explicit directions from the manufacturer. The teachers often had to quickly modify their lesson plans to present their concepts in a more traditional manner, which discouraged their use of technology integration the next time they planned a lesson. Teachers and administrators were also frustrated because they were spending way too much time being the "Internet police" rather than focusing on instruction.

## Solution

Brenda explored several different software-based filtering programs, but wasn't particularly sold on any of them. iPrism appealed to her because:

- It is easy to install (two connections)
- It is a hardware appliance rather than a software application
- The filtering database is updated nightly via the Internet
- It contains no hard disk, floppy drive, CD, tape drive or other moving components to break or be maintained
- Any troubleshooting problems can be handled via the Internet (with Kannapolis' permission) so it freed Brenda's technical staff up to work on other pressing issues
- It is reasonably priced at a cost that is affordable for the small city school district
- User attempts for Internet access immediately require a password so that student access can be readily monitored and identified if necessary
- Blocking can be scheduled by time of day or by individual user ID (this solved Brenda's school level technology specialist's problem because she could give them ftp permission after standard school hours)

iPrism is now the "Internet Police" for Brenda and her staff, allowing them to focus and improve on their instructions. iPrism appealed to Brenda for a variety of reasons, including the fact that it was easy-to install and is reasonably priced.

## Result

The iPrism sales-rep offered Brenda a 30-day "test drive" of the iPrism product. Brenda decided to test it out at the high school and middle school where most of the filtering problems were occurring. Installing the unit required only a few minutes and once iPrism was up and running, everything worked fantastic! Brenda and her staff enjoyed the flexibility of allowing teachers temporary access to web sites they needed for instructional purposes. They loved the ability of

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the school level administrators to make access adjustments “on the fly” from their offices, and were delighted with the instant “flash” updates they received nightly that kept the filtering/blocking database up-to-date. Finally, they were also thrilled with the ability to track students and teachers by ID numbers, letting iPrism be the Internet Police for them.

## About Kannapolis City Schools

The Kannapolis City School System was created by the North Carolina Legislature on March 28, 1935. The mission of Kannapolis City Schools is to provide all students with skills, knowledge and attitudes needed to be successful as flexible life-long learners and as confident, productive and caring persons.

## About EdgeWave Inc™

EdgeWave Inc. (OTCBB/OTCQB: EWVE), develops and markets on demand, on-premises, and hybrid Secure Content Management (SCM) solutions to the mid-enterprise and service provider markets. The EdgeWave portfolio of web, email and data protection technologies delivers comprehensive secure content management with unrivalled ease of deployment and the lowest TCO on the market. The company's award winning iPrism Web Security and Email Security products are complemented by email archiving and data loss protection solutions, and can be delivered as hosted, on-premises, and hybrid services. With 6,500 customers and over 200 partners worldwide, EdgeWave strives to deliver simple, high performance solutions that offer excellent value.

Based in San Diego, California, EdgeWave markets its solutions through a network of value added resellers, ISPs and MSPs, distributors, system integrators, OEM partners and directly to end users. For more information about EdgeWave, visit [www.edgewave.com](http://www.edgewave.com)

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