

Paulo Products Company Deploys iPrism to Increase Network Security in Citrix Environment

By St Bernard Software

Internet Filtering Gives Paulo Products Peace of Mind

When a temporary employee was web surfing on non work-related sites during business hours, Paulo Products Company, an industry provider of heat treating, brazing and metal finishing services, had no idea just how serious the offense would be.

Headquartered in St. Louis, Missouri, with seven main locations and a few smaller satellite operations, Paulo employs approximately 500 people. The bulk of the company's work deals with heat-treating engine blocks for clients such as GM, Ford, Chrysler, NASA and Boeing.

Approximately 250 computer workstations operate on the company's network and all email and traffic at each of the seven main locations are routed through the St. Louis-based network system. Each office location operates on its own LAN segment, but all offices are on the same subnet/network. Paulo operates a sole Windows NT network and will soon complete migration to Windows 2000. All 250 desktops run Windows NT in conjunction with Citrix.

When Unrestricted Internet Access Costs You Money

Paulo had retained the services of a temporary employee to assist in its customer service department. When the temporary employee was web surfing on non work-related sites during business hours, they inadvertently brought in a virus that wiped out an entire directory. The directory consisted mainly of sensitive CAD drawings relative to manufacturing processes and equipment design unique to Paulo.

The executive team at Paulo decided to make sure that this type of incident never happened again. Additionally, this occurrence displayed to the company that its employees were spending excessive amounts of time, an estimated two to two-and-a-half hours each day, web surfing to non work-related sites.

Tasked with finding a complete Internet filtering solution, Patrick O'Donnell, Paulo Products' Sr. Systems Specialist, set out to find a product that would not only make sure that viruses were not brought in, but also increase employee productivity and save precious bandwidth.

After searching for an Internet filtering solution for several weeks, O'Donnell ran across a review of St. Bernard Software's iPrism on ZDNet. O'Donnell then went to St. Bernard Software's web site, and upon learning about the benefits and ease of use of iPrism, decided that iPrism was the perfect solution for Paulo Products.

iPrism helped O'Donnell reduce the risk of incoming viruses while increasing employee productivity and saving precious bandwidth.

iPrism Provides Individual User Authentication

iPrism ensured that all HTTP traffic authenticated individually, and also saved O'Donnell and his staff a great deal of time, as configurations were able to be launched locally to the entire WAN. This was far different from what O'Donnell found with the software solutions that required configuration changes to be loaded onto each individual machine. This was a major issue, as Patrick stated, "We have many locations, and this would have drained our available resources. Other solutions we had

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looked at did not support our Citrix environment, thus enabling anyone using Citrix an unrestricted portal to the Internet. The only solution that we could find that completely met our needs was iPrism.”

Increasing Employee Productivity Is Key

Since installing iPrism six months ago, Paulo Products has not had another virus attack on its network due to inappropriate web surfing and there has been a major decrease in overall HTTP traffic.

Additionally, iPrism increased the staff’s productivity saving approximately \$37.50 per employee/per day. Finally, bandwidth availability has skyrocketed, and there has been a huge decrease in the number of files saved on the network.

About Paulo Products

Paulo Products provides heat-treating, brazing, and metal finishing to the industry. Paulo Products is an established and successful firm, having been founded in 1943. Paulo Products operates seven plants with resources that few other operations can match, either in-house or commercial.

iPrism increased the staff’s productivity - saving approximately \$37.50 per

About iPrism

iPrism is the premier Internet appliance that enables organizations to monitor and control Internet access, making the Internet a more productive environment for employees. It reduces management problems and legal liability for administrators, managers and executives, by allowing precise tailoring and enforcement of Acceptable Use Policies for Internet access. iPrism’s I-Guard™ technology sets it apart because the URL review utilizes artificial intelligence combined with human review of each and every site. I-Guard categorization makes the iPrism database as accurate as possible, insuring that the right sites are blocked or available.

About St. Bernard Software

Headquartered in San Diego, California, St. Bernard Software is a global provider of Internet and corporate network infrastructure management solutions. The company’s product lines solve critical issues within the system storage, change and configuration, and Internet Access management markets. St. Bernard Software is recognized as the market-leader in open file technology with its flagship product, Open File Manager™ , and has since expanded its technology to include UpdateEXPERT™ and iPrism™ . UpdateEXPERT is an automated inventory, research, development and validation tool which provides administrators the power they need to effectively manage the process of updating systems with service packs and hotfixes. iPrism is an Internet filtering appliance that saves corporations billions of dollars in lost productivity, reduces legal liabilities by enforcing Internet Access Policies, and improves Network bandwidth