

Location:
Rochester, IL

Industry:
Education

Solution:
iPrism Web Filter

"Before iPrism, River Forest was unable to Meet federal funding requirements. Students could easily bypass our previous Internet filtering solution, frequently accessing social- networking sites that facilitated an electronic rumor mill. It also used to take hours to investigate and provide proof of suspicious online behavior. Now, I am the most hated man on campus in the eyes of students. A day doesn't go by without hearing 'The computers aren't fun anymore!' iPrism's detailed reports provide hard evidence required for disciplinary meetings regarding inappropriate Web use. Thanks to St. Bernard, my job is less stressful and River Forest meets CIPA requirements with ease"

Bryan Daulton
Director of Technology
River Forest
CommunitySchool

Overview

Located in Northwest Indiana, River Forest Community School serves the educational needs of 1,500 students in grades K-12. Bryan Daulton, the Director of Technology, was tasked with finding a reliable Internet filtering tool to comply with CIPA (the Children's Internet Protection Act) and enable the school to receive federal funding. Its current software solution was not sufficient, with peer-to-peer (P2P) activities running rampant, and students frequently sidestepping it to visit non-schoolwork related websites. River Forest required a solution that would enable it to qualify for funding while meeting its reporting requirements.

Challenge

As a K-12 public education institution, River Forest is required to filter Internet access for faculty and students. Its current solution was not meeting federal funding requirements and failing to perform certain tasks that the school needed. Their current solution made running the necessary reports extremely difficult and the reports they were able to obtain were not nearly detailed enough. In addition, reports often incorrectly classified and blocked sites that did not need to be restricted.

To make matters worse, P2P sharing software, such as Kazaa and Instant Messaging, was in frequent use on River Forest's network. Students had also found a way to proxy around the school's current Web filtering tool and access social-networking sites, such as MySpace and Facebook, which had resulted in a few cyberbullying incidents.

Because of the unreliability surrounding the school's Internet access, the faculty had lost confidence and begun to integrate it less and less into their curriculum. Many teachers felt frustrated at their inability to use the Internet as the valuable educational tool it could be.

Solution

After researching several solutions, River Forest chose EdgeWave's iPrism based on its ease of installation, configuration and database accuracy.

Bryan appreciates the precision of iGuard™, the 100% human-reviewed URL database that powers iPrism. St. Bernard researchers classify Web sites into more than 80 groups, allowing users to create customized categories for policy-driven flexibility. iGuard receives automatic updates, ensuring River Forest is immediately protected from inappropriate Web sites.

River Forest also finds value in iPrism's drill-down reporting capabilities. Bryan can now pull real-time data, trends, most-viewed Web sites, and individual and group reports that include many vital indicators of online usage. River Forest runs reports on a daily basis to spot check for any potential inappropriate online activities. The product's intuitive Web interface control panel also enables Bryan to configure the settings within seconds from any location on campus.

Result

Since implementing iPrism, Bryan has been able to reclaim large portions of his day that were often consumed troubleshooting the school's previous Internet filtering solution. iPrism's simple administration allows him to sit down in computer labs next to students and block Web sites in a matter of seconds. This has allowed the faculty to regain confidence as they know their block /unblock requests will be taken care of in a short amount of time.

The detailed reporting provided by iPrism has also alleviated an enormous burden from Bryan's shoulders. It used to take him hours to run usage reports depending on the level of details needed. In addition, gathering evidence for discipline meetings on inappropriate Web access used to consume up to half a day per incident. iPrism enables him to promptly compile needed data, giving school administrators sufficient evidence to take appropriate disciplinary action.

About EdgeWave Inc™

EdgeWave Inc. (OTCBB/OTCQB: EWVE), develops and markets on demand, on-premises, and hybrid Secure Content Management (SCM) solutions to the mid-enterprise and service provider markets. The EdgeWave portfolio of web, email and data protection technologies delivers comprehensive secure content management with unrivalled ease of deployment and the lowest TCO on the market. The company's award winning iPrism Web Security and Email Security products are complemented by email archiving and data loss protection solutions, and can be delivered as hosted, on-premises, and hybrid services. With 6,500 customers and over 200 partners worldwide, EdgeWave strives to deliver simple, high performance solutions that offer excellent value.

Based in San Diego, California, EdgeWave markets its solutions through a network of value added resellers, ISPs and MSPs, distributors, system integrators, OEM partners and directly to end users. For more information about EdgeWave, visit www.edgewave.com

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